

IN THE COURT OF COMMON PLEAS  
FRANKLIN COUNTY, OHIO

JASON S. CARLE	)	Case No.:
5540 Dietrich Ave.	)	
Orient, Ohio 43146	)	
	)	
Plaintiff	)	Judge:
	)	
Vs	)	
	)	
FCA US LLC	)	COMPLAINT
1000 Chrysler Drive	)	
Auburn Hills, Michigan 48326	)	
	)	
Defendant	)	(Jury Demand Endorsed Hereon)

Now comes Plaintiff, Jason S. Carle, by and through undersigned counsel and states as follows:

**BACKGROUND**

1. Plaintiff, Jason S. Carle, is an adult individual citizen and legal resident of the State of Ohio, residing at 5540 Dietrich Ave., Orient, Ohio 43146.
2. Defendant, FCA US LLC, is a business corporation qualified to do and regularly conducting business in the State of Ohio, with its principal place of business located in Michigan, and can be served through CT Corporation System, 4400 Easton Commons Way, Ste. 125, Columbus, Ohio 43219.
3. On or about November 18, 2021, Plaintiff purchased a new 2021 Jeep Grand Cherokee, manufactured and warranted by Defendant, from PCJD, LLC, located at 1130 Automall Drive, Columbus, Ohio 43228, bearing the Vehicle Identification No. 1C4RJFBT4MC767028 (hereinafter the “vehicle”).

4. The vehicle was purchased in the State of Ohio and is registered in the State of Ohio.

5. The price of the vehicle and/or the total payments is approximately \$26,438.40, please see Sales Documents, incorporated herein as **Exhibit “A”**.

6. Plaintiff states that as a result of the ineffective repair attempts made by Defendant, through its authorized dealer(s), the vehicle cannot be utilized for the purpose intended by Plaintiff at the time of acquisition and hence, the vehicle is worthless and/or substantially impaired.

7. In consideration for the purchase of the above vehicle, Defendant issued to Plaintiff one or more written warranties on particular items.

8. On at least three (3) occasions the vehicle was brought to the dealership for rough paint finish and white specks in the paint, serpentine belt was shredded and had come off, mold and mildew smell after rain, please see Repair Orders, incorporated herein as **Exhibit “B”**.

9. Plaintiff notified Defendant and/or its Authorized Dealer(s) on one or more occasions, and/or formally notified the Defendant by letter of Plaintiff’s present intention to revoke acceptance of the vehicle and requested the return of all funds paid toward the vehicle.

**COUNT I**  
**OHIO LEMON LAW**

10. Plaintiff hereby re-avers and incorporates by reference all statements and allegations previously set forth as if fully rewritten herein.

11. Section 1345.71 through Section 1345.77 of the Ohio Consumer Sales Practices Act is commonly known as, and will hereinafter be referred to as, the “Ohio Lemon Law.”

12. Plaintiff is a “Consumer” as defined by R.C. § 1345.71(A).

13. Defendant is a “Manufacturer” as defined by R.C § 1345.71(B).

14. Defendant provided an “Express Warranty” and a “Warranty” as defined by R.C. § 1345.71(C).

15. Plaintiff purchased or leased the vehicle from and/or had it serviced at Defendant’s “Authorized Dealer[(s)],” as that term is used throughout R.C. § 1345.71 et. seq.

16. Plaintiff reported one or more “nonconformities,” as defined by R.C § 1345.72(B) and 1345.71(E), to the manufacturer, through its authorized dealer, within one year and eighteen thousand (18,000) miles of the date of delivery.

17. Defendant, through its authorized dealer(s), has been unable, unwilling and/or has refused to conform the motor vehicle to the express warranty by repairing one or more nonconformities within a reasonable number of attempts or a reasonable amount of time.

18. Plaintiff may satisfy one or more of the presumptions in Section 1345.73.

19. If Defendant maintains a qualified Informal Dispute Resolution Mechanism, Plaintiff has resorted to it at least forty (40) days prior to filing this Complaint and/or has pursued that process to its completion, as required by R.C. § 1345.77 (B) and rules promulgated thereunder.

WHEREFORE, Plaintiff respectfully demands:

1. The “full purchase price” of the vehicle, collateral charges, finance charges, incidental and consequential damages;
2. Costs, including expert witness fees and reasonable attorney’s fees; and
3. For such other relief as this court deems just and proper.

**COUNT II**  
**MAGNUSON-MOSS FEDERAL TRADE COMMISSION ACT**

20. Plaintiff hereby re-avers and incorporates by reference all statements and allegations previously set forth as if fully rewritten herein.

21. Plaintiff is a “Consumer” as defined by 15 U.S.C § 2301(3).

22. Defendants are “Suppliers” and a “Warrantors” as defined by 15 U.S.C § 2301(4) & (5).

23. The vehicle is a “Consumer Product” as defined by 15 U.S.C § 2301(1).

24. One or mor of the warranties given to Plaintiff by Defendants were a “Written Warranty” as defined by 15 U.S.C § 2301(6) and/or a “Service Contract” as defined by 15 U.S.C § 2301(8).

25. Defendants, through its authorized dealer(s), has been unable, unwilling and/or has refused to confirm the motor vehicle to the written warranty and/or service contract by repairing one or more nonconformities within a reasonable number of attempts or a reasonable amount of time.

26. Plaintiff states that Defendants have been afforded a reasonable opportunity to cure the vehicle’s nonconformities pursuant to 15 U.S.C § 2310(e).

27. Section 15 U.S.C § 2310(d)(1) provides:

Subject to subsections(a)(3) and (e) of this section, a consumer who is damaged by the failure of a supplier, warrantor, or service contractor to comply with any obligation under this chapter, or under a written warranty, implied warranty, or service contract, may bring suit for damages and other legal and equitable relief...

28. As a direct and proximate result of Defendant’s failure to comply with Defendants express written and implied warranties and service contract, Plaintiff has and continues to suffer damages.

29. If Defendants maintain a qualified Informal Dispute Resolution Mechanism, Plaintiff has resorted to it at least forty (40) days prior to filing this Complaint and/or has pursued that process to its completion, as required by 15 U.S.C § 2310(a) and rules promulgated thereunder.

30. Pursuant to 15 U.S.C 2310(d)(2), Plaintiff seeks all Costs, including attorney’s fees and expert witness fees.

WHEREFORE, Plaintiff respectfully demands:

1. The full purchase price of the vehicle, collateral charges, finance charges, incidental and consequential damages;
2. Costs, including expert witness fees and reasonable attorney's fees; and
3. For such other relief as this court deems just and proper.

**COUNT III**  
**OHIO UNIFORM COMMERCIAL CODE**

31. Plaintiff hereby re-avers and incorporates by reference all statements and allegations previously set forth as if fully rewritten herein.

32. The defects and nonconformities exhibited by the vehicle constitute a breach of contractual and statutory obligations of Defendant, including, but not limited to, the following:

- a. Express Warranty
- b. Implied Warranty of Merchantability; and
- c. Implied Warranty of Fitness for a Particular Purpose.

33. At the time of delivery of the vehicle to Plaintiff and at all times subsequent thereto, Plaintiff has justifiably relied on Defendant's express and implied warranties, obligations and representations with regard to the vehicle.

34. At the time of delivery of the vehicle and at all times subsequent thereto, Defendant was aware that Plaintiff was relying on Defendant's express and implied warranties, obligations and representations with regard to the vehicle.

35. Plaintiff has incurred damages as a direct and proximate result of the Defendant's breach and failure to honor its express and implied warranties, obligations and representations with regard to the vehicle.

36. Plaintiff has incurred damage as a direct and proximate result of the failure of the essential purpose of Defendant's express and implied warranties, obligations and representations with regard to the vehicle.

WHEREFORE, Plaintiff respectfully demands:

1. The full purchase price of the vehicle, collateral charges, finance charges, incidental and consequential damages;
2. Costs, including expert witness fees and reasonable attorney's fees; and
3. For such other relief as this court deems just and proper.

**COUNT IV**  
**IMPLIED WARRANTY IN TORT**

37. Plaintiff hereby re-avers and incorporates by reference all statements and allegations previously set forth as if fully rewritten herein.

38. The defects and nonconformities exhibited by the vehicle constitute a breach of contractual, statutory and/or common law obligations of Defendants, including, but not limited to, the following:

- a. Implied Warranty of Merchantability sounding in Tort; and
- b. Implied Warranty of Fitness for a Particular Purpose sounding in Tort.

39. At the time of delivery of the vehicle to Plaintiff and at all times subsequent thereto, Plaintiff has justifiably relied on Defendant's implied warranties, obligations and representations with regard to the vehicle.

40. At the time of delivery of the vehicle and at all times subsequent thereto, Defendant was aware that Plaintiff was relying on Defendants' implied warranties, obligations and representations with regard to the vehicle.

41. Plaintiff has incurred damages as a direct and proximate result of the Defendant's breach and failure to honor its implied warranties, obligations and representations with regard to the vehicle.

WHEREFORE, Plaintiff respectfully demands:

1. The full purchase price of the vehicle, collateral charges, finance charges, incidental and consequential damages;
2. Costs, including expert witness fees and reasonable attorney's fees; and
3. For such other relief as this court deems just and proper.

**COUNT V**  
**OHIO CONSUMER SALES PRACTICES ACT**

42. Plaintiff hereby reavers and incorporates by reference all statements and allegations previously set forth as if fully rewritten herein.

43. Section 1345.01 et seq. is commonly known as, and will hereinafter be referred to as, the "Ohio Consumer Sales Practices Act" or "CSPA."

44. Plaintiff is a "Person," as defined by R.C. § 1345.01 (B).

45. Defendant is a "Supplier" and "Person" as defined by R.C. § 1345.01 (C) & (B).

46. Plaintiff's purchase of the vehicle is a "Consumer Transaction" as defined by R.C. § 1345.01 (A).

**UNFAIR, DECEPTIVE OR UNCONSCIONABLE ACTS GENERALLY**

47. In connection with said transaction, Defendant committed unfair, deceptive and unconscionable acts and practices in violation of R.C. § 1345.02 and R.C. § 1345.03.

*Said acts and practices include, but are not limited to, the following:*

48. Defendant's representation that the vehicle contained a valid warranty, which

would cause effective warranty repairs to be made within a reasonable time and within the warranty period, was untrue.

49. Defendant's representation that the vehicle contained, as a remedy, an effective warranty, which would cause effective warranty repairs to be made within a reasonable time and within the warranty period, was false.

50. Defendant's representation that the vehicle would have the natural benefits of being fit for its intended and ordinary purposes and merchantable, was untrue.

51. Defendant's representation that the vehicle was fit for ordinary purposes, was untrue.

52. Defendant's representation that the vehicle was merchantable was untrue.

53. Defendant's violation of the Ohio Lemon Law constitutes an unfair, deceptive and/or unconscionable sales practice.

54. Defendant knowingly committed all of the above referenced unfair, deceptive and unconscionable acts and practices.

ACTS DECLARED UNFAIR, DECEPTIVE OR UNCONSCIONABLE BY ATTORNEY GENERAL  
RULES

55. In connection with said transaction, Defendant committed acts and practices that have been declared to be unfair, deceptive or unconscionable by rules adopted pursuant to R.C. § 1345.05 (B)(2).

56. Said acts and practices were committed after such rules were made available for public inspection pursuant to R.C. § 1345.05 (A)(3).

*Said acts and practices include, but are not limited to, the following:*

57. Defendant never disclosed any defects in connection with the sale of the vehicle, as required by O.A.C 109:4-3-16 (B)(14).



58. Defendant may have violated the Motor Vehicle Repairs and Services Rule by failing to comply with all the requirements of O.A.C. § 109:4-4-05, 109:4-3-13 and R.C. 1345.74.

59. Defendant knowingly committed all of the above referenced unfair, deceptive and unconscionable acts and practices.

*ACTS DECLARED UNFAIR, DECEPTIVE OR UNCONSCIONABLE BY OHIO COURTS*

60. In connection with said transaction, Defendant committed acts and practices that have been declared violations of R.C. § 1345.02 and/or R.C. § 1345.03 by Courts of the State of Ohio.

61. Said acts and practices were committed after such court decisions were made available for public inspection pursuant to R.C. § 1345.05 (A)(3).

*Said acts and practices include, but are not limited to, the following:*

62. Defendant, who had a legal obligation to Plaintiff under the written warranty, breached, avoided and/or attempted to avoid its obligations to the Plaintiff, which has been declared a violation of the CSPA in, No. 8897 (Muni, Franklin 1979); , 322 N.E.2d 380 (CP, Hamilton 1974) and related cases.

63. Defendant exhibited a pattern of inefficiency, stalling and/or incompetency with regard to its warranty repair work, which is behavior declared a violation in Brown v. Lyons, 332 N.E.2d 380 (CP Hamilton 1974); *Pearson v Tom Harrigan Oldsmobile-Nissan, Inc.*, No. 12411, 1991 WL 214228 (2d Dist. Ct. App., Montgomery, 1991); and, Brown v Spears, No. 8897 (Muni, Franklin 1979).

64. Defendant failed to honor its implied warranty of merchantability, which was declared a violation of the CSPA in Brown v. Lyons, 322 N.E.2d 380 (CP, Hamilton 1974).

65. Defendant refuses to accept Plaintiff's revocation of acceptance of goods, which

was declared to be a violation in Holsinger v Krystal Klear Sales & Service, Inc. No. 91-CV-55 (CP, Meigs 1991) and Price v. Humphries Auto City, Inc., No. 7-89-CVE-243 (Muni, New Philadelphia 1990).

66. Defendant knowingly committed all of the above referenced unfair, deceptive and unconscionably acts and practices.

WHEREFORE, Plaintiff respectfully demand:

1. The full purchase price of the vehicle, collateral charges, finance charges, incidental and consequential damages;
2. Costs, including expert witness fees and reasonable attorney's fees; and
3. For such other relief as this court deems just and proper.

Respectfully submitted,

**/s/ Timothy J. Abeel, Jr.**

Timothy J. Abeel Jr. (Ohio Bar #100473)

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**Counsel for Plaintiff**

**JURY TRIAL**

A trial by jury in the within action is hereby demanded at all issues except the determination of reasonable attorney's fees and costs and the determination of which damages shall be trebled, which are reserved for determination by the Court in the event that Plaintiff prevails at a trial on the merits.

**/s/ Timothy J. Abeel, Jr.**

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**Counsel for Plaintiff**

**CERTIFICATE OF SERVICE**

The undersigned hereby certifies that a true and accurate copy of Plaintiff's Complaint will be served to all parties through the electronic filing system of the Franklin County Court of Common Pleas and served upon all Defendants by the Clerk via U.S. Certified Mail

**/s/ Timothy J. Abeel, Jr.**

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**Counsel for Plaintiff**