

COMMON PLEAS COURT OF FRANKLIN COUNTY, OHIO
Clerk of Courts

INSTRUCTIONS FOR SERVICE

American Express National Bank
PLAINTIFF(S)

CASE NO. _____

VS.

Lynne Revels
DEFENDANT(S)

TO THE CLERK OF COURTS, YOU ARE INSTRUCTED TO MAKE:

CERTIFIED MAIL SERVICE _____ ORDINARY MAIL SERVICE _____

PERSONAL SERVICE BY THE SHERIFF OF _____ COUNTY _____

RESIDENCE SERVICE BY THE SHERIFF OF _____ COUNTY _____

PERSONAL SERVICE BY PROCESS SERVER _____ RESIDENCE SERVICE BY PROCESS SERVER _____

OF THE FOLLOWING DOCUMENTS Complaint

UPON:

Lynne Revels

(NAME #1)
947 E Johnstown Rd Ste 236

(ADDRESS)
Gahanna OH 43230

(CITY – STATE – ZIP CODE)

(NAME #2)

(ADDRESS)

(CITY – STATE – ZIP CODE)

(NAME #3)

(ADDRESS)

(CITY – STATE – ZIP CODE)

(NAME #4)

(ADDRESS)

(CITY – STATE – ZIP CODE)

Eden R. Sarver

(ATTORNEY NAME)
P.O. Box 182423

(ADDRESS)
Columbus, OH 43218-2423

(CITY - STATE - ZIP CODE)
0074919 (614) 898-5200

(ATT. REG. NO.) PHONE NO.

COST:
RECEIPT # _____
CLERK \$ _____ CLERK\$ _____
SHERIFF \$ _____ SHERIFF \$ _____
FOREIGN
SHERIFF \$ _____ FOREIGN
SHERIFF \$ _____

FRANKLIN COUNTY COMMON PLEAS COURT

American Express National Bank

c/o Levy & Associates, LLC

P.O. Box 182423

Columbus, OH 43218-2423,

PLAINTIFF,

v.

Lynne Revels

947 E Johnstown Rd Ste 236

Gahanna OH 43230

DEFENDANT.

Case # _____

COMPLAINT

OTHER CIVIL

☒ In accordance with Civil Rule 4.6(C) or
(D), Ordinary Mail Waiver Requested

COMPLAINT

1. Upon information and belief, Defendant(s) resides in Franklin County, Ohio. Plaintiff American Express National Bank a national bank, organized under the laws of the United States, with its headquarters located at 115 W. Towne Ridge Parkway, Sandy, Utah 84070.

COUNT I

2. That Defendant(s) entered into a card agreement with the Plaintiff. As a result of entering into said agreement, Plaintiff issued Defendant an American Express card.
3. That Defendant breached the terms of the credit card agreement by using said credit card account and failing to pay Plaintiff.
4. That there is now due and owing to the Plaintiff from the Defendant as a result of the aforementioned breach by the Defendant, the sum of Eighteen Thousand One Hundred Seventy-Five and 09/100 Dollars (\$18,175.09).

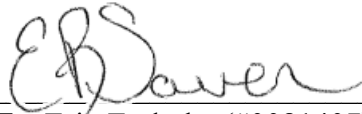
COUNT II

5. Plaintiff repeats and realleges each and every allegation contain in the above paragraphs.
6. That the Defendant accepted and retained the goods and/or services paid from by Plaintiff extending Defendant credit via use of the account indicated above without paying Plaintiff for said credit.
7. That as a result, Defendant has been unjustly enriched by using said account without paying for it in the amount of Eighteen Thousand One Hundred Seventy-Five and 09/100 Dollars (\$18,175.09).

WHEREFORE, Plaintiff demands judgment against Defendant(s), jointly and severally if more than one, in the sum of Eighteen Thousand One Hundred Seventy-Five and 09/100 Dollars (\$18,175.09), plus court costs expended herein, and all other proper relief.

Respectfully submitted,

By: _____



- ☐ Erin Enderle (#0081407)
- ☐ Eden Sarver (#0074919)
- ☐ Frank Zmary (#0093443)
- ☐ Crystal M. Duplay (#0084600)

Levy & Associates, LLC

P.O. Box 182423

Columbus, OH 43218-2423

Tel: (614) 898-5200

legal@levylawfirms.com

Attorneys for Plaintiff

E7-72171

FRANKLIN COUNTY COMMON PLEAS COURT

**AMERICAN EXPRESS NATIONAL
BANK**

C/O LEVY & ASSOCIATES, LLC

P.O. BOX 182423

COLUMBUS, OH 43218-2423

PLAINTIFF,

v.

LYNNE REVELS

947 E JOHNSTOWN RD STE 236

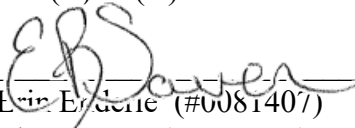
GAHANNA OH 43230

DEFENDANT(S).

Case #

INSTRUCTIONS TO CLERK FOR SERVICE OF SUMMONS BY ORDINARY MAIL
IF CERTIFIED MAIL IS RETURNED MARKED UNCLAIMED

IF SERVICE OF PROCESS BY CERTIFIED MAIL IS RETURNED BY THE
POSTAL AUTHORITIES WITH AN ENDORSEMENT OF "REFUSED"
OR "UNCLAIMED", THE UNDERSIGNED WAIVES NOTICE OF THE FAILURE
OF SERVICE BY THE CLERK AND REQUESTS ORDINARY MAIL SERVICE
IN ACCORDANCE WITH CIVIL RULE 4.6 (C) or (D).

- 

☐ Erin E. Sauer (#0081407)
☐ Eden Barver (#0074919)
☐ Frank Zamary (#0093443)
☐ Crystal M. Duplay (#0084600)

Levy & Associates, LLC

P.O. Box 182423

Columbus, OH 43218-2423

Tel: (614) 898-5200

legal@levylawfirms.com

Attorneys for Plaintiff

E7-72171

**Hilton Honors Card**

p. 1/5

LYNNE REVELS
Closing Date 02/12/25
Account Ending [REDACTED]

Customer Care: 1-833-698-2566
TTY: Use Relay 711
Website: americanexpress.com

New Balance **\$18,175.09**
Minimum Payment Due **\$4,617.49**
Includes the past due amount of \$4,169.83
Payment Due Date **03/09/25**

View your Hilton Honors point balance at hiltonhonors.com

Account Summary

Previous Balance	\$18,135.09
Payments/Credits	-\$0.00
New Charges	+\$0.00
Fees	+\$40.00
Interest Charged	+\$0.00

New Balance **\$18,175.09**
Minimum Payment Due **\$4,617.49**

Credit Limit	\$16,100.00
Available Credit	\$0.00
Cash Advance Limit	\$0.00
Available Cash	\$0.00

Late Payment Warning: If we do not receive your Minimum Payment Due by the Payment Due Date of 03/09/25, you may have to pay a late fee of up to \$40.00 and your APRs may be increased to the Penalty APR of 29.99%.

Minimum Payment Warning: If you have a Non-Plan Balance and make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your Non-Plan Balance. For example:

If you make no additional charges and each month you pay...	You will pay off the balance shown on this statement in about...	And you will pay an estimated total of...
Only the Minimum Payment Due	25 years	\$50,598

If you would like information about credit counseling services, call 1-888-733-4139.

See page 2 for important information about your account.

Your account is cancelled.

Please refer to the **IMPORTANT NOTICES** section.

↓ Please fold on the perforation below, detach and return with your payment ↓



Payment Coupon
Do not staple or use paper clips



Pay by Computer
americanexpress.com/pbc



Pay by Phone
1-800-472-9297

Account Ending [REDACTED]

Enter 15 digit account # on all payments.
Make check payable to American Express.

LYNNE REVELS
947 E JOHNSTOWN RD
STE 236
GAHANNA OH 43230-1851

Payment Due Date
03/09/25
New Balance
\$18,175.09
Minimum Payment Due
\$4,617.49

See reverse side for instructions
on how to update your address,
phone number, or email.

AMERICAN EXPRESS
PO BOX 60189
CITY OF INDUSTRY CA 91716-0189

\$ _____
Amount Enclosed



0000349992987308440 001817509000461749 11 H

Payments: Your payment must be sent to the payment address shown on your statement and must be received by 5 p.m. local time at that address to be credited as of the day it is received. Payments we receive after 5 p.m. will not be credited to your Account until the next day. Payments must also: (1) include the remittance coupon from your statement; (2) be made with a single check drawn on a US bank and payable in US dollars, or with a negotiable instrument payable in US dollars and clearable through the US banking system; and (3) include your Account number. If your payment does not meet all of the above requirements, crediting may be delayed and you may incur late payment fees and additional interest charges. Electronic payments must be made through an electronic payment method payable in US dollars and clearable through the US banking system. Please do not send post-dated checks as they will be deposited upon receipt. Any restrictive language on a payment we accept will have no effect on us without our express prior written approval. We will re-present to your financial institution any payment that is returned unpaid. You may pay more than the Minimum Payment Due, up to your New Balance, at any time. If you pay in full an unpaid balance that you have been revolving, interest charged on that balance during the billing period in which you paid it will appear on your next statement.

Permission for Electronic Withdrawal: (1) When you send a check for payment, you give us permission to electronically withdraw your payment from your deposit or other asset account. We will process checks electronically by transmitting the amount of the check, routing number, account number and check serial number to your financial institution, unless the check is not processable electronically or a less costly process is available. When we process your check electronically, your payment may be withdrawn from your deposit or other asset account as soon as the same day we receive your check, and you will not receive that cancelled check with your deposit or other asset account statement. If we cannot collect the funds electronically we may issue a draft against your deposit or other asset account for the amount of the check. (2) By using Pay By Computer, Pay By Phone or any other electronic payment service of ours, you give us permission to electronically withdraw funds from the deposit or other asset account you specify in the amount you request. Payments using such services of ours received after 8:00 p.m. MST may not be credited until the next day.

How We Calculate Your Balance: We use the Average Daily Balance (ADB) method (including new transactions) to calculate the balance on which we charge interest on your Account. Call the Customer Care number on page 3 for more information about this balance computation method and how resulting interest charges are determined. *The method we use to figure the ADB and interest results in daily compounding of interest.*

Paying Interest: Your due date is at least 25 days after the close of each billing period. We will not charge you interest on your purchases if you pay each month your entire balance (or Adjusted Balance if applicable) by the due date each month. We will charge you interest on cash advances and (unless otherwise disclosed) balance transfers beginning on the transaction date.

Foreign Currency Charges: If you make a Charge in a foreign currency, we will convert it into US dollars on the date we or our agents process it. We will choose a conversion rate that is acceptable to us for that date, unless a particular rate is required by law. The conversion rate we use is no more than the highest official rate published by a government agency or the highest interbank rate we identify from customary banking sources on the conversion date or the prior business day. This rate may differ from rates in effect on the date of your charge. Charges converted by establishments (such as airlines) will be billed at the rates such establishments use.

Credit Balance: A credit balance (designated CR) shown on this statement represents money owed to you. If within the six-month period following the date of the first statement indicating the credit balance you do not request a refund or charge enough to use up the credit balance, we will send you a check for the credit balance within 30 days if the amount is \$1.00 or more.

Credit Reporting: We may report information about your Account to credit bureaus. Late payments, missed payments, or other defaults on your Account may be reflected in your credit report.

What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, write to us at:

American Express, PO Box 981535, El Paso TX 79998-1535

You may also contact us on the Web: www.americanexpress.com

In your letter, give us the following information:

- **Account information:** Your name and account number.

- **Dollar amount:** The dollar amount of the suspected error.

- **Description of Problem:** If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement.

You must notify us of any potential errors in writing [or electronically]. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

While we investigate whether or not there has been an error, the following are true:

- We cannot try to collect the amount in question, or report you as delinquent on that amount.

- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.

- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.

- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these is necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)

2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing or electronically at:

American Express, PO Box 981535, El Paso TX 79998-1535

www.americanexpress.com

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Change of Address, phone number, email

- Online at www.americanexpress.com/updatecontactinfo
- Via mobile device
- Voice automated: call the number on the back of your card
- For name, company name, and foreign address or phone changes, please call Customer Care

Please do not add any written communication or address change on this stub

Pay Your Bill with AutoPay

Deduct your payment from your bank account automatically each month.

- Avoid late fees
- Save time

Visit americanexpress.com/autopay today to enroll.

For information on how we protect your privacy and to set your communication and privacy choices, please visit www.americanexpress.com/privacy.



Hilton Honors Card



LYNNE REVELS
Closing Date 02/12/25

Account Ending [REDACTED]



Customer Care & Billing Inquiries
International Collect
Cash Advance at ATMs Inquiries
Large Print & Braille Statements

1-833-698-2566
1-336-393-1111
1-800-CASH-NOW
1-833-698-2566

Hearing Impaired
Online chat at americanexpress.com or use **Relay dial 711** and **1-833-698-2566**



Website: americanexpress.com

**Customer Care
& Billing Inquiries**
P.O. BOX 981535
EL PASO, TX
79998-1535

Payments
PO BOX 60189
CITY OF INDUSTRY
CA
91716-0189

Fees

	Amount
02/09/25 Late Payment Fee	\$40.00
Total Fees for this Period	\$40.00

Interest Charged

	Amount
Total Interest Charged for this Period	\$0.00

About Trailing Interest

You may see interest on your next statement even if you pay the new balance in full and on time and make no new charges. This is called "trailing interest". Trailing interest is the interest charged when, for example, you didn't pay your previous balance in full. When that happens, we charge interest from the first day of the billing period until we receive your payment in full. You can avoid paying interest on purchases by paying your balance in full (or if you have a Plan balance, by paying your Adjusted Balance on your billing statement) by the due date each month. Please see the "When we charge interest" sub-section in your Cardmember Agreement for details.

2025 Fees and Interest Totals Year-to-Date

	Amount
Total Fees in 2025	\$80.00
Total Interest in 2025	\$441.15

Interest Charge Calculation

Days in Billing Period: 28

Your Annual Percentage Rate (APR) is the annual interest rate on your account.
Variable APRs will not exceed 29.99%.

	Transactions Dated		Annual Percentage Rate	Balance Subject to Interest Rate	Interest Charge
	From	To			
Purchases	03/03/2024		29.99% (v)	\$0.00	\$0.00
Cash Advances	03/03/2024		29.99% (v)	\$0.00	\$0.00
Total					\$0.00

(v) Variable Rate

Hilton Honors Points Earned
Hilton Honors Account Number: XXXXX4487



Your qualifying Year-to-Date spend on your Hilton Honors American Express Card is \$0.00. To qualify for Hilton Honors Gold Status, you need to have \$20,000 qualified spend by December 31st.

You may have forfeited points that are eligible for reinstatement. To avoid forfeiting points, please make the minimum payment on time.

**IMPORTANT NOTICES****EFT Error Resolution Notice**

In Case of Errors or Questions About Your Electronic Transfers Telephone us at 1-800-IPAY-AXP for Pay By Phone questions, at 1-800-528-2122 for Pay By Computer questions, and at 1-800-528-4800 for AutoPay. You may also write us at American Express, Electronic Funds Services, P.O. Box 981531, El Paso TX 79998-1531, or contact us online at www.americanexpress.com/inquirycenter as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

1. Tell us your name and account number (if any).
2. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
3. Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

**Hilton Honors Card**

p. 1/5

LYNNE REVELS
Closing Date 10/15/24
Account Ending [REDACTED]

Customer Care: 1-833-698-2566
TTY: Use Relay 711
Website: americanexpress.com

New Balance **\$15,868.69**
Minimum Payment Due **\$1,207.27**
Includes the past due amount of \$590.10
Payment Due Date **11/09/24**

View your Hilton Honors point balance at hiltonhonors.com

Account Summary

Previous Balance \$16,309.04
Payments/Credits -\$903.47
New Charges +\$0.00
Fees +\$40.00
Interest Charged +\$423.12

New Balance **\$15,868.69**
Minimum Payment Due **\$1,207.27**

Credit Limit \$16,100.00
Available Credit \$231.31
Cash Advance Limit \$200.00
Available Cash \$200.00

Late Payment Warning: If we do not receive your Minimum Payment Due by the Payment Due Date of 11/09/24, you may have to pay a late fee of up to \$40.00 and your APRs may be increased to the Penalty APR of 29.99%.

Minimum Payment Warning: If you have a Non-Plan Balance and make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your Non-Plan Balance. For example:

If you make no additional charges and each month you pay...	You will pay off the balance shown on this statement in about...	And you will pay an estimated total of...
Only the Minimum Payment Due	26 years	\$51,648

If you would like information about credit counseling services, call 1-888-733-4139.

See page 2 for important information about your account.

Your account is past due.

Please refer to the **IMPORTANT NOTICES** section.

↓ Please fold on the perforation below, detach and return with your payment ↓



Payment Coupon
Do not staple or use paper clips



Pay by Computer
americanexpress.com/pbc



Pay by Phone
1-800-472-9297

Account Ending [REDACTED]

Enter 15 digit account # on all payments.
Make check payable to American Express.

LYNNE REVELS
947 E JOHNSTOWN RD
STE 236
GAHANNA OH 43230-1851

Payment Due Date
11/09/24
New Balance
\$15,868.69
Minimum Payment Due
\$1,207.27

See reverse side for instructions
on how to update your address,
phone number, or email.

AMERICAN EXPRESS
PO BOX 60189
CITY OF INDUSTRY CA 91716-0189

\$ _____
Amount Enclosed



0000349992987308440 001586869000120727 11 H

Payments: Your payment must be sent to the payment address shown on your statement and must be received by 5 p.m. local time at that address to be credited as of the day it is received. Payments we receive after 5 p.m. will not be credited to your Account until the next day. Payments must also: (1) include the remittance coupon from your statement; (2) be made with a single check drawn on a US bank and payable in US dollars, or with a negotiable instrument payable in US dollars and clearable through the US banking system; and (3) include your Account number. If your payment does not meet all of the above requirements, crediting may be delayed and you may incur late payment fees and additional interest charges. Electronic payments must be made through an electronic payment method payable in US dollars and clearable through the US banking system. Please do not send post-dated checks as they will be deposited upon receipt. Any restrictive language on a payment we accept will have no effect on us without our express prior written approval. We will re-present to your financial institution any payment that is returned unpaid. You may pay more than the Minimum Payment Due, up to your New Balance, at any time. If you pay in full an unpaid balance that you have been revolving, interest charged on that balance during the billing period in which you paid it will appear on your next statement.

Permission for Electronic Withdrawal: (1) When you send a check for payment, you give us permission to electronically withdraw your payment from your deposit or other asset account. We will process checks electronically by transmitting the amount of the check, routing number, account number and check serial number to your financial institution, unless the check is not processable electronically or a less costly process is available. When we process your check electronically, your payment may be withdrawn from your deposit or other asset account as soon as the same day we receive your check, and you will not receive that cancelled check with your deposit or other asset account statement. If we cannot collect the funds electronically we may issue a draft against your deposit or other asset account for the amount of the check. (2) By using Pay By Computer, Pay By Phone or any other electronic payment service of ours, you give us permission to electronically withdraw funds from the deposit or other asset account you specify in the amount you request. Payments using such services of ours received after 8:00 p.m. MST may not be credited until the next day.

How We Calculate Your Balance: We use the Average Daily Balance (ADB) method (including new transactions) to calculate the balance on which we charge interest on your Account. Call the Customer Care number on page 3 for more information about this balance computation method and how resulting interest charges are determined. *The method we use to figure the ADB and interest results in daily compounding of interest.*

Paying Interest: Your due date is at least 25 days after the close of each billing period. We will not charge you interest on your purchases if you pay each month your entire balance (or Adjusted Balance if applicable) by the due date each month. We will charge you interest on cash advances and (unless otherwise disclosed) balance transfers beginning on the transaction date.

Foreign Currency Charges: If you make a Charge in a foreign currency, we will convert it into US dollars on the date we or our agents process it. We will choose a conversion rate that is acceptable to us for that date, unless a particular rate is required by law. The conversion rate we use is no more than the highest official rate published by a government agency or the highest interbank rate we identify from customary banking sources on the conversion date or the prior business day. This rate may differ from rates in effect on the date of your charge. Charges converted by establishments (such as airlines) will be billed at the rates such establishments use.

Credit Balance: A credit balance (designated CR) shown on this statement represents money owed to you. If within the six-month period following the date of the first statement indicating the credit balance you do not request a refund or charge enough to use up the credit balance, we will send you a check for the credit balance within 30 days if the amount is \$1.00 or more.

Credit Reporting: We may report information about your Account to credit bureaus. Late payments, missed payments, or other defaults on your Account may be reflected in your credit report.

What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, write to us at:

American Express, PO Box 981535, El Paso TX 79998-1535

You may also contact us on the Web: www.americanexpress.com

In your letter, give us the following information:

- **Account information:** Your name and account number.

- **Dollar amount:** The dollar amount of the suspected error.

- **Description of Problem:** If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement.

You must notify us of any potential errors in writing [or electronically]. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

While we investigate whether or not there has been an error, the following are true:

- We cannot try to collect the amount in question, or report you as delinquent on that amount.

- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.

- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.

- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these is necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)

2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing or electronically at:

American Express, PO Box 981535, El Paso TX 79998-1535

www.americanexpress.com

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Change of Address, phone number, email

- Online at www.americanexpress.com/updatecontactinfo
- Via mobile device
- Voice automated: call the number on the back of your card
- For name, company name, and foreign address or phone changes, please call Customer Care

Please do not add any written communication or address change on this stub

Pay Your Bill with AutoPay

Deduct your payment from your bank account automatically each month.

- Avoid late fees
- Save time

Visit americanexpress.com/autopay today to enroll.

For information on how we protect your privacy and to set your communication and privacy choices, please visit www.americanexpress.com/privacy.



Hilton Honors Card



LYNNE REVELS
Closing Date 10/15/24

Account Ending [REDACTED]



Customer Care & Billing Inquiries
International Collect
Cash Advance at ATMs Inquiries
Large Print & Braille Statements

1-833-698-2566
1-336-393-1111
1-800-CASH-NOW
1-833-698-2566

Hearing Impaired
Online chat at americanexpress.com or use **Relay dial 711** and **1-833-698-2566**



Website: americanexpress.com

**Customer Care
& Billing Inquiries**
P.O. BOX 981535
EL PASO, TX
79998-1535

Payments
PO BOX 60189
CITY OF INDUSTRY
CA
91716-0189

Payments and Credits

Summary

	Total
Payments	-\$903.47
Credits	\$0.00
Total Payments and Credits	-\$903.47

Detail

*Indicates posting date

Payments	Amount
10/05/24* CUSTOMER SERVICE PAYMENT - THANK YOU	-\$300.00
10/12/24* CUSTOMER SERVICE PAYMENT - THANK YOU	-\$603.47

Fees

	Amount
10/09/24 Late Payment Fee	\$40.00
Total Fees for this Period	\$40.00

Interest Charged

	Amount
10/15/24 Interest Charge on Purchases	\$423.12
Total Interest Charged for this Period	\$423.12

About Trailing Interest

You may see interest on your next statement even if you pay the new balance in full and on time and make no new charges. This is called "trailing interest". Trailing interest is the interest charged when, for example, you didn't pay your previous balance in full. When that happens, we charge interest from the first day of the billing period until we receive your payment in full. You can avoid paying interest on purchases by paying your balance in full (or if you have a Plan balance, by paying your Adjusted Balance on your billing statement) by the due date each month. Please see the "When we charge interest" sub-section in your Cardmember Agreement for details.

2024 Fees and Interest Totals Year-to-Date

	Amount
Total Fees in 2024	\$298.00
Total Interest in 2024	\$4,082.50

Interest Charge Calculation

Days in Billing Period: 32

Your Annual Percentage Rate (APR) is the annual interest rate on your account.
Variable APRs will not exceed 29.99%.

	Transactions Dated		Annual Percentage Rate	Balance Subject to Interest Rate	Interest Charge
	From	To			
Purchases	03/03/2024		29.99% (v)	\$1,201.72	\$31.61
Purchases	10/03/2023	03/02/2024	29.49% (v)	\$1,582.95	\$40.93
Purchases	05/14/2022	10/02/2023	29.49% (v)	\$13,558.98	\$350.58
Cash Advances	03/03/2024		29.99% (v)	\$0.00	\$0.00
Total					\$423.12
(v) Variable Rate					

Hilton Honors Points Earned

Hilton Honors Account Number: XXXXX4487



	Current Period	Year to Date
Total Hilton Honors Points Earned	0	2,067

Your qualifying Year-to-Date spend on your Hilton Honors American Express Card is \$829.00. To qualify for Hilton Honors Gold Status, you need to have \$20,000 qualified spend by December 31st.

You may have forfeited points that are eligible for reinstatement. To avoid forfeiting points, please make the minimum payment on time.



LYNNE REVELS

Closing Date 10/15/24

p. 5/5
Account Ending [REDACTED]**IMPORTANT NOTICES****EFT Error Resolution Notice**

In Case of Errors or Questions About Your Electronic Transfers Telephone us at 1-800-IPAY-AXP for Pay By Phone questions, at 1-800-528-2122 for Pay By Computer questions, and at 1-800-528-4800 for AutoPay. You may also write us at American Express, Electronic Funds Services, P.O. Box 981531, El Paso TX 79998-1531, or contact online at www.americanexpress.com/inquirycenter as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

1. Tell us your name and account number (if any).
2. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
3. Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

Your Cardmember Agreement

To access the most up to date version of your Cardmember Agreement, please log in to your Account at www.americanexpress.com.

